



CHRISTOPHER GROCHAN

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WWW: [Bold Profile](#)

Summary

Enthusiastic professional, eager to contribute to business success. Experience providing quality work to exceed expectations. Brings reliability, combined with a focus on customer satisfaction and teamwork.

Skills

- Microsoft Office Suite
- Communication skills
- Interpersonal relations
- Time management
- Organizational skills
- Problem solving
- Conflict resolution
- Team collaboration
- Leadership abilities
- Social media strategy

Experience

Bagel Cafe | New Providence, NJ

Team Member

06/2019 - 08/2024

- Provided excellent customer service by assisting with orders and maintaining a welcoming environment.
- Managed daily operations, including inventory restocking and cash register handling.
- Trained new employees, ensuring adherence to company standards and efficient workflow.
- Improved customer satisfaction through effective communication and problem resolution.

Mary's Place by the Sea | Ocean Grove, NJ

Volunteer

01/2019 - 01/2020

- Supported women undergoing cancer treatment by providing a serene environment for healing and relaxation.
- Assisted with daily activities and ensured a welcoming atmosphere for all visitors.
- Collaborated with team members to maintain the mission of healing mind, body, and soul.

Education

University of Scranton | Scranton, PA

Bachelor of Arts in Business Communication

05/2025